OBERON AMERICAS

MPS Monitor Adoption Plan

Next generation print fleet management and cloud platform at your finger tips.

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ABOUT MPS MONITOR

WHAT IS MPS MONITOR?

MPS Monitor is a software as a service (SaaS) platform that provides a secure printer monitoring solution in the cloud; while implementing the latest technology and security with a comprehensive approach to networking and dealer usability.

MPS Monitor Highlights

- *Reliability and quality of data - certified and continuously tested by Buyers Laboratory - 2020*
- *Buyers Laboratory – Platinum Rating*
- *Security and privacy – fully compliant and certified to GDPR and ISO27001 requirements*
- *Latest DCA technology - Multiplatform data collection; DCA Clustering, serverless DCA on MFPs*
- *ERP Integrations - full API set with complete SDK available to all customers*
- *HP Smart Device Services - full SDS integration with all the latest HP remote remediation tools*
- *Ease of adoption - Integrated installation of DCA & HP JAMC, fully performed by the end user*

The Landscape

Dealers and End Users choose MPS Monitor because of the extensive critical features and functionalities that are easy to configure and use. As a highly secure and reliable platform; MPS Monitor is continuously being improved by ongoing customer driven enhancements.

Printing Devices Monitored
1.2 million printers and counting

Certifications
ISO/IEC 27001:2014

Compliances
GDPR (General Data Protection Regulation)

Legacy Solution

Other Remote Monitoring vendor solutions have limitations and shortcomings. The MPS Monitor solution addresses these limitations while reducing overall ownership cost for the dealer and end user. Solutions which dealers and customers can migrate from to the MPS Monitor solution can include; however not be limited to:

PrintFleet, PrintAudit, JetAdvice, FMAudit, Nubeprint, and others.

Integration between the monitoring systems and the reporting tools can be a large challenge; therefore the MPS Monitor solutions bridges such gaps with our in platform PowerBI, API and SDS with complete documentation to support every feature.

Integrations for ERPs

- eAutomate
- CEOJuice
- Forza
- Evatic
- 2Serve
- Adv
- Jim2
- Microsoft Dynamics NAV
- ..... and more

Integrations for Logistics

- Also
- Esprinet
- EET Europarts
- Onetrail
- ..... and more

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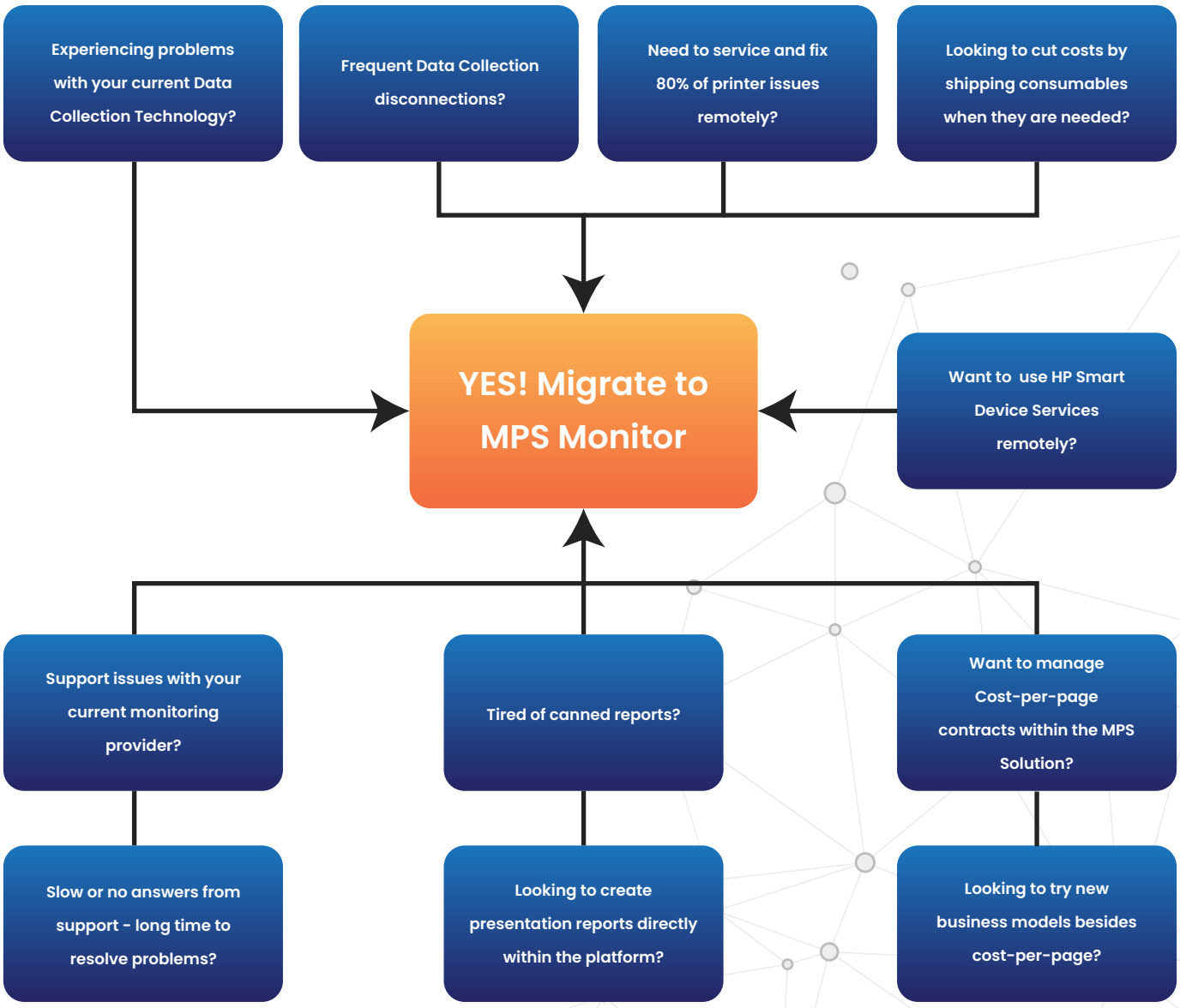
Why Migrate to MPS Monitor?



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Steps to a Successful Migration

1. Request a full featured (unrestricted) trial of the solution
2. Create and Import Customers
3. Download and install the multi-platform DCA within a valid customer environment to begin collecting real device data
4. Define the consumables and part numbers to be used by the dealer
5. Define and assign to customers consumable lists which will be used for devices by brand or models
6. Configure alerts based on device brand, models or customers
7. Organize devices for customers by Office locations or by Projects
8. Define contracts for customers within the solution or integrate with a ERP or logistics management third party solution
9. Define automated reports that will deliver information about the print solution; daily, weekly or monthly
10. Create presentation ready reports directly within the platform with builtin PowerBI
11. Identify the GO LIVE date

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Step 1

Request a Trial

To request a trial of the MPS Monitor solution, navigate to https://oberonamericas.com then select 'Request a Demo'

A welcome email will be sent to your email address allowing you to:

- Customize the cloud portal with your company details inluding logo, colors and language
- Configure notifications which are automatically sent from the platform regarding low consumables
- Create security roles that will apply to users that will be added to the platform
- Identify and configure the first set of customers that will be added to the platform.'

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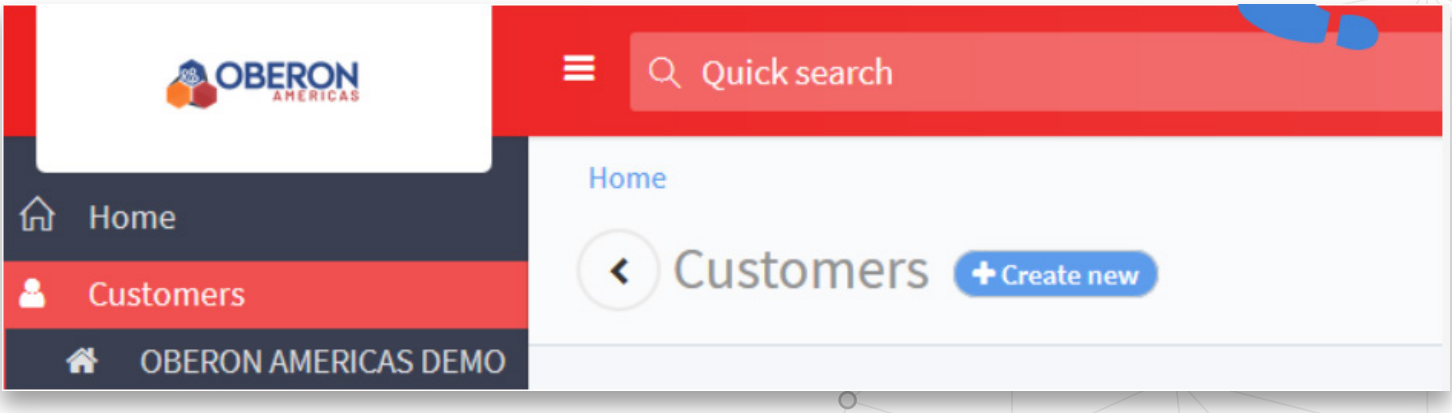
Step 2

Create and Import Customers

Creating customers within the platform can be accomplished in a couple steps, manually within the web portal by clicking on the 'Create New' option then manually populating each customer information or through a bulk import process with an Excel file with all customer data.



Note: If privacy is a concern about customer information, consider using numeric or alphanumeric codes only.

To migrate customers from a current or legacy system, export to a CSV or Excel document these minimum customer details:

- ☑ Customer Company name
- ☑ Country
- ☑ Any other details to include at the customer level (e.g. Contact person,Contact person phone #)

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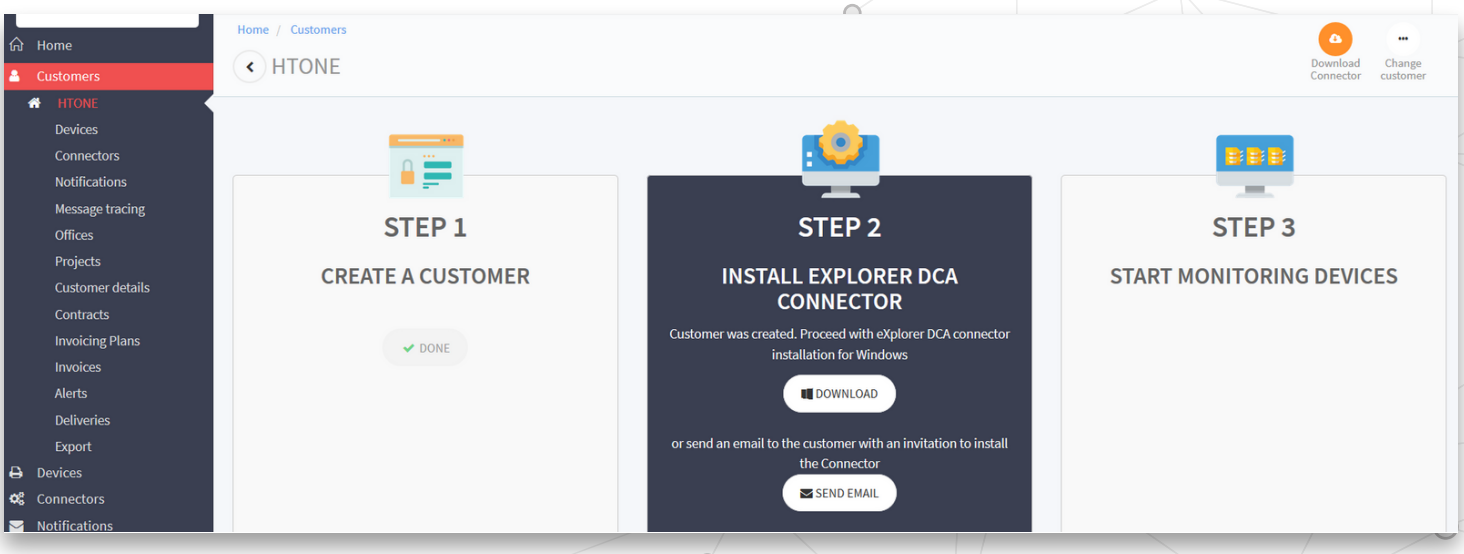
Step 3

Download and Install DCA

'After creating a customer, the software will automatically send an email to the defined contact requesting the contact install the DCA for the designated customer.

MPS Monitor has simplified the task of installing the DCA for large number of customers. First delegate the task to the administrative contact at each of the customer locations using easy mail steps. Doing this will save time as well as introduce end users to an easy way of completing the installation and monitoring of the solution. Using the portal Oberon Americas and the dealer will be able to view which customers have successfully downloaded and installed the DCA. The DCA will automatically populate the portal, this is typically indiated by the graphic moving to step #3.



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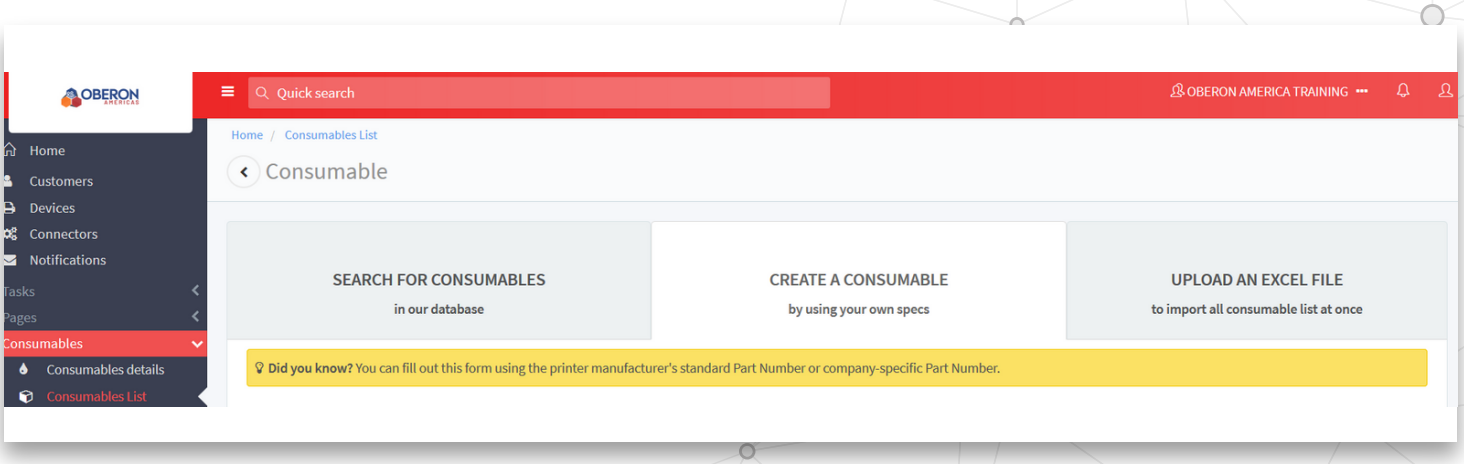
Step 4

Define Consumables

The MPS Monitor solution, specifically the consumable management module provides the dealer with a highly flexible integration; when configured properly provides device specific data with details regarding consumable days to empty notifications. Once configured every device reports this information to the portal which is used to clear any alerts and assist with device update. Most likely you have consumables defined with your existing system. If so, MPS Monitor can import this data as an Excel file with the following field and values;

- Consumable Part Number
- Consumable Description
- Yield (in pages, at 5% yield)
- Type (Toner, Photoconductor, other)
- Color (Black, Cyan, Magenta, Yellow, or Not Applicable)



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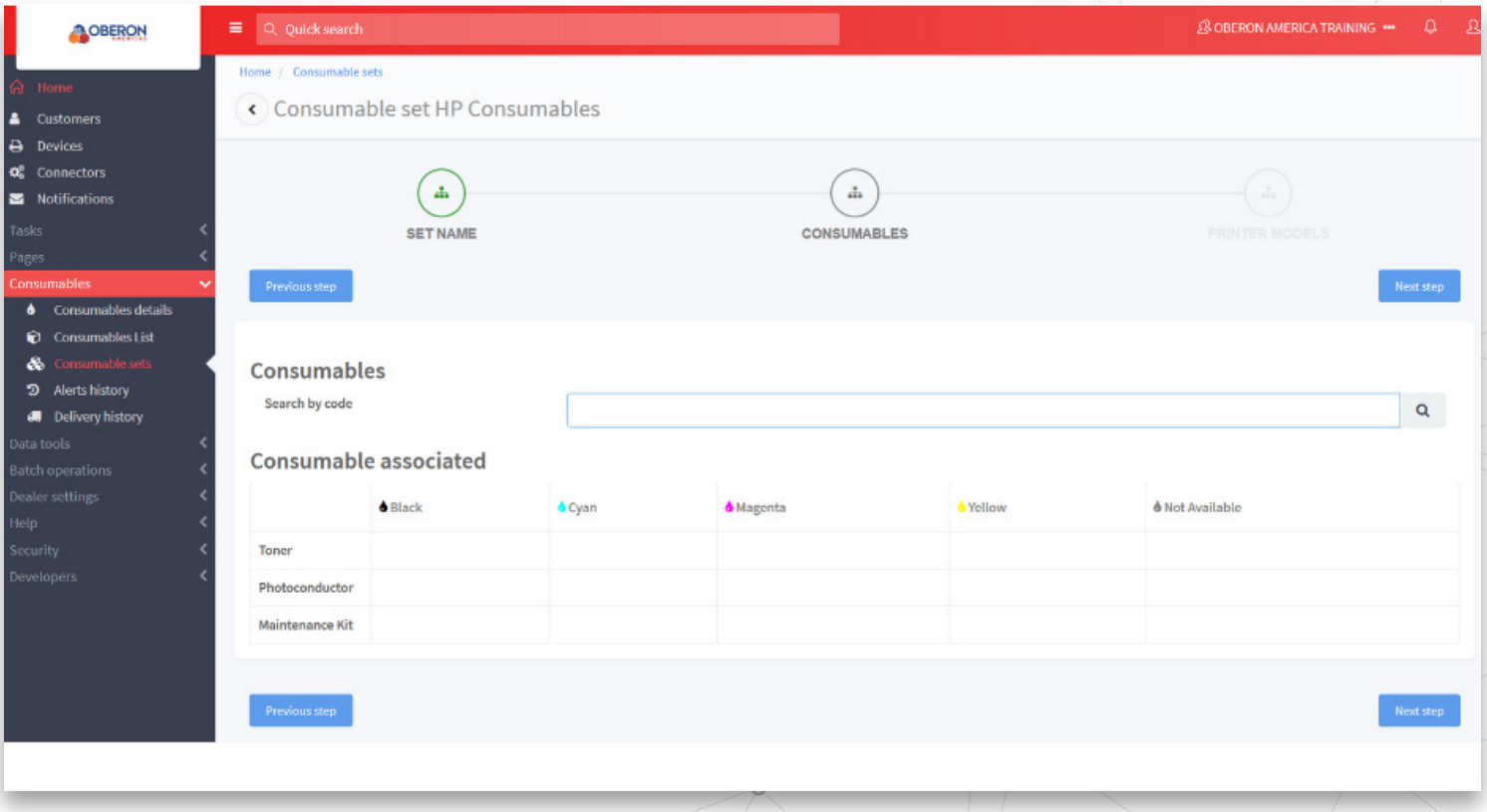
Step 5

Assign Consumable Sets

Assign and group multiple customers according to models and brand part numbers whether OEM or non OEM. Common customers who use common part numbers will streamline configuring alerts, making it easier for the dealer to manage available inventory for order fulfillment and delivery of the correct part to the correct customer when then need it.



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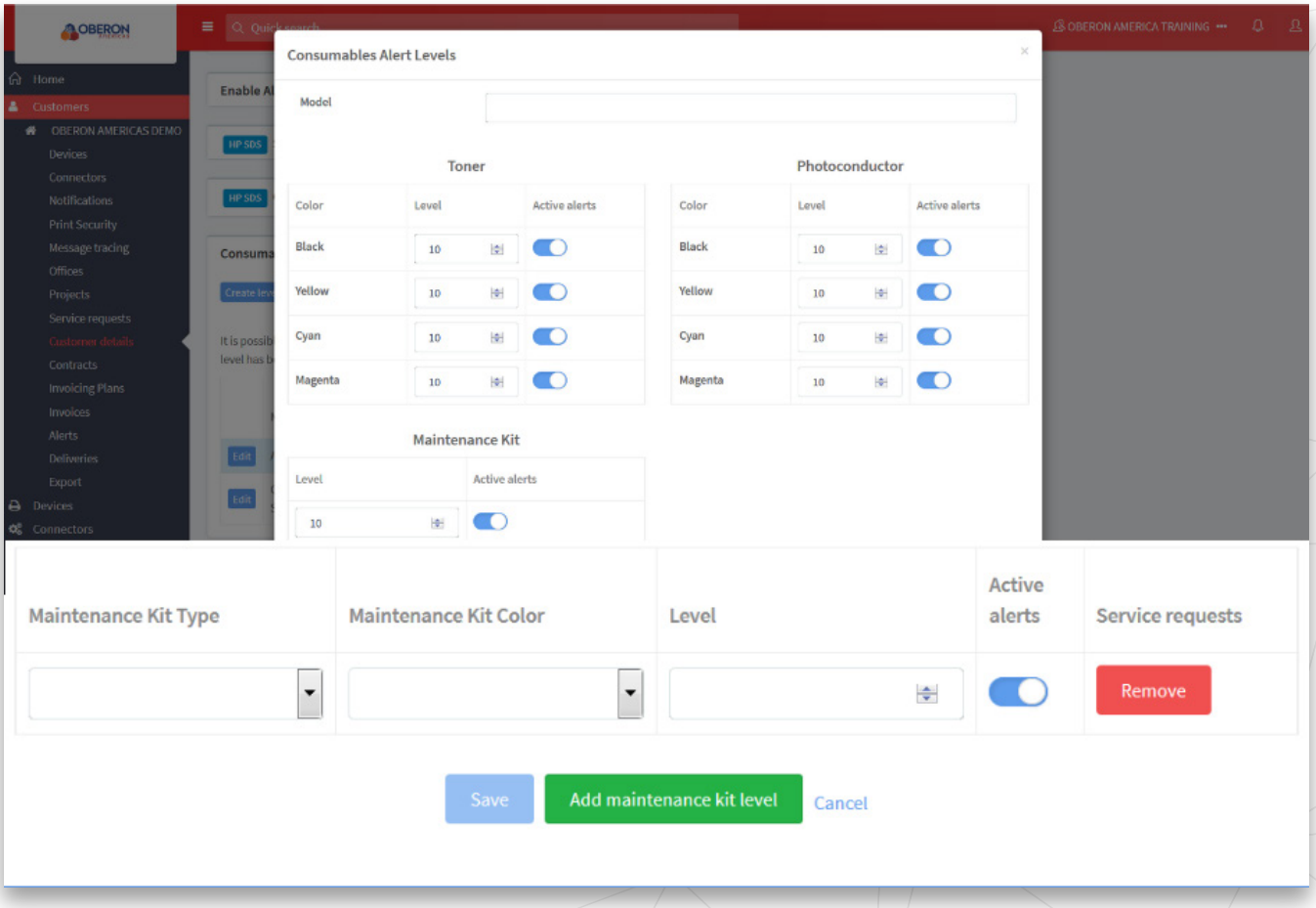
Step 6

Configure Alerts

By configuring alerts by model or brand to the end user requirements the dealer will improve their ability to service the customer and increase sales. By default the platform is configured to trigger alerts and notifications when consumables have reached the 10% mark.



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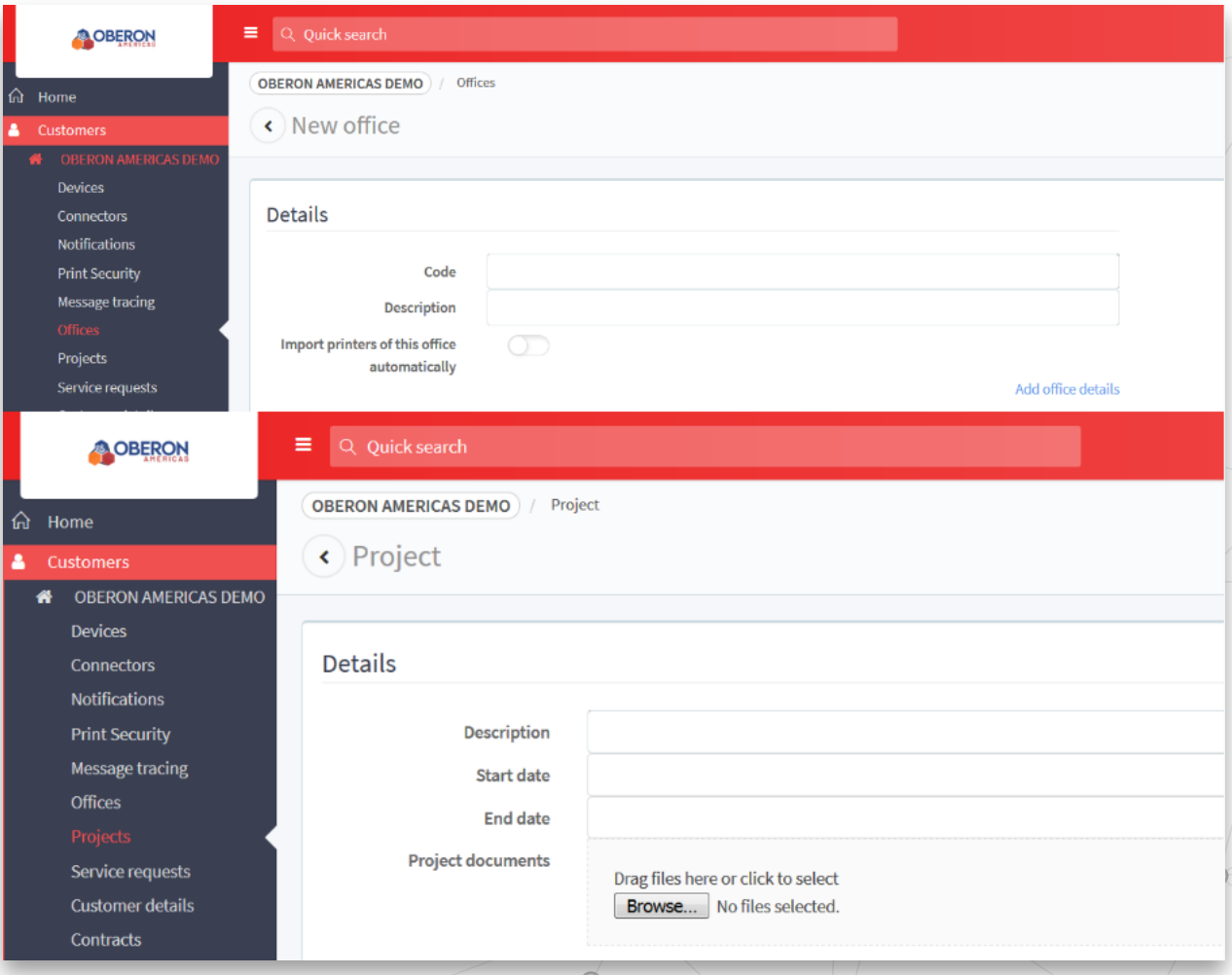
Step 7

Configure Offices/Projects

Creating Offices and Projects makes it easy to organize devices automatically and contractually. Creating Projects and Offices allows for easier reporting, device sorting and configuration.



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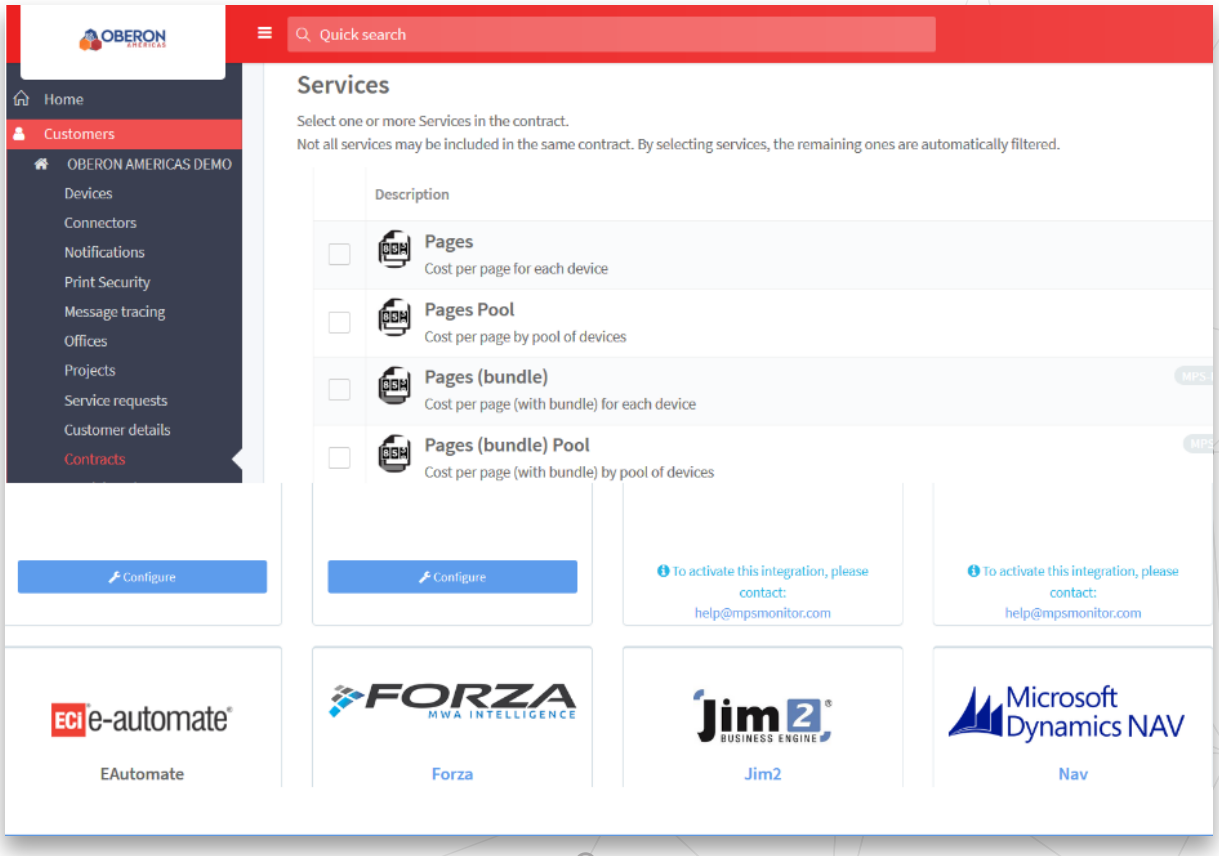
Step 8

Define Contracts

The MPS Monitor solution provides a complete contract management module for those dealers who do not have or do not use ERP software for managing contracts. By using MPS Monitor the dealer does have to maintain a separate contract management solution. For dealers who are using their ERP software for contract management MPS Monitor can provide be configured according to the ERP requirements to provide the requested information.



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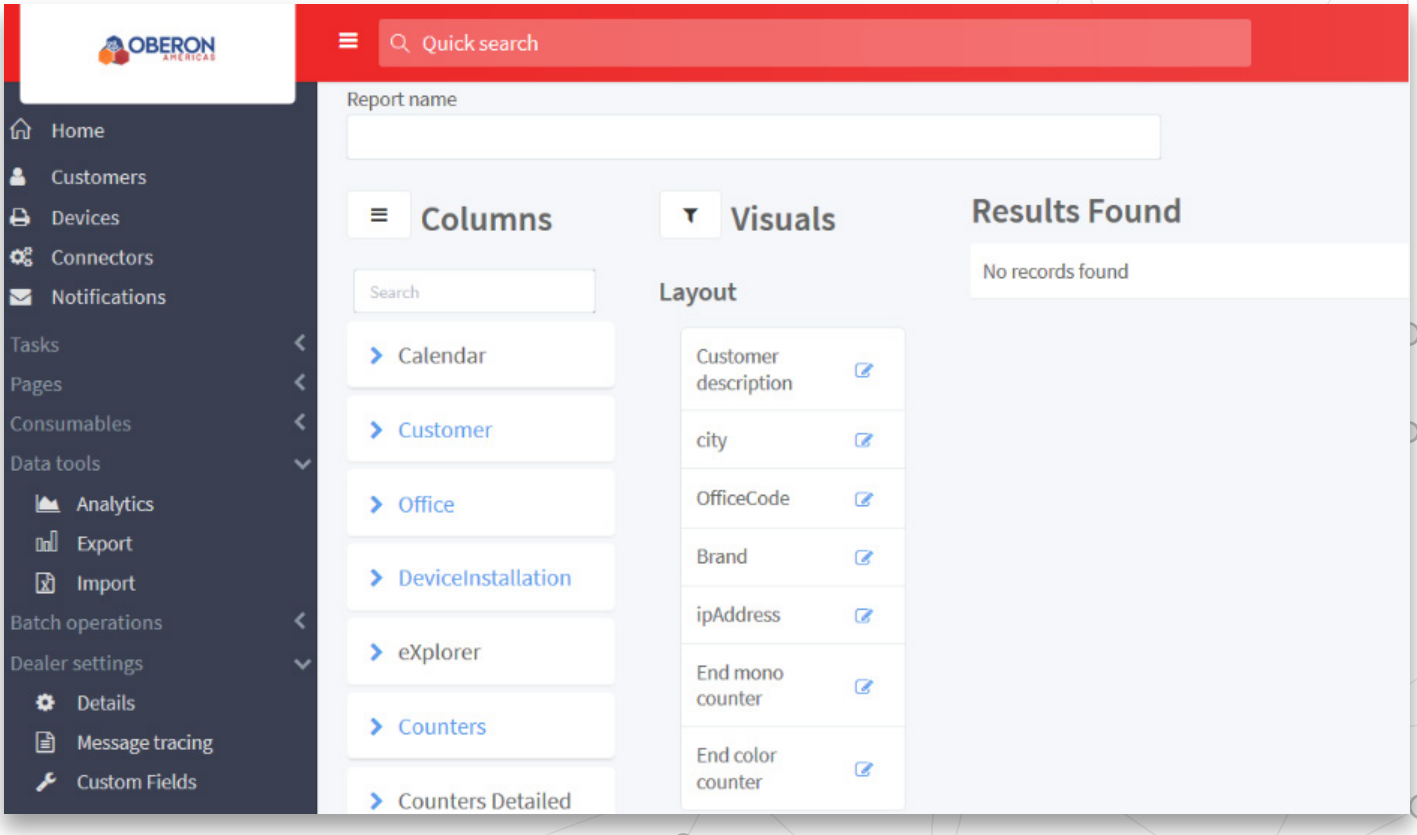
Step 9

Define Automated Reports

MPS Monitor provides a customized reporting tool so dealers can have the information organized in a format that best meets their requirements. With the report builder, data columns can be selected and a schedule set up for deliver to an email inbox in Excel or CSV format. Information can be delivered can be delivered Daily, Weekly or Monthly.



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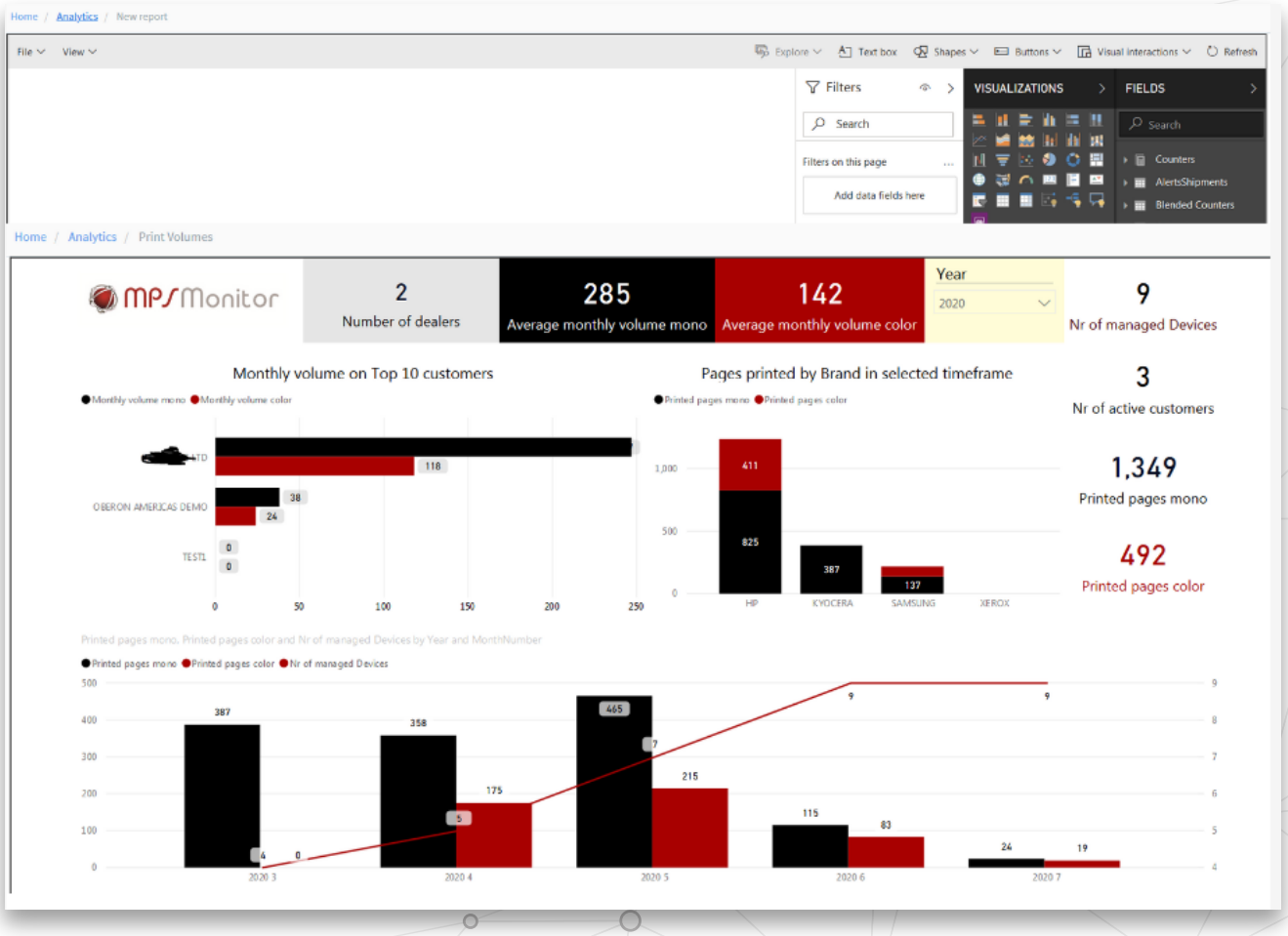
Step 10

Create Interactive Reports

PowerBI provides the built-in ability to create interactive reports that can filter and display any type of information for any customer, device or DCA connected to the platform. The dealer has option to export reports from MPS Monitor for use on local desktop running PowerBI. This allows further a site or location to view and manipulate data according to their needs.



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Step 11

Ready to Get Started?

The MPS Monitor solution is the best, most complete, flexible and cost effective manage print solution for your needs. We have an expert team who is readily available to answer your questions and assist with both new installations as well as data migration from your current system to our next generation MPS Monitor platform.

Contact info@oberaonamericas.com to get the discussions started or call

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Request at demo at : https://oberonamericas.com